

# Who Makes the Most Reliable Cars?

CR ranks the brands and reveals survey results by region

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The rationale for buying a new car is fairly simple: You get a vehicle that is more dependable than your old car and has the newest technology and advanced safety features. But the results from Consumer Reports' exclusive Annual Auto Survey again show that this thinking can backfire if shoppers choose the wrong models.

Our newest survey collected data on 470,000 vehicles from CR's members, and from this data, we can let shoppers know which vehicles are likely to have troublesome turbocharged engines, infuriating infotainment systems, and taxing transmissions, among other problems.

The survey reinforces our recommendation that consumers should avoid brand-new or redesigned models and wait a year or two until the automaker has had the chance to work out the kinks and headaches that often arise.

## Car Brand Reliability Rankings

Our brand rankings are based on the average reliability for vehicles in a lineup. Below, we also list the most and least reliable vehicle for each brand.

To be included here, a brand must have sufficient data for at least two vehicles. CR lacks data to rank Alfa Romeo, Fiat, Jaguar, Land Rover, Maserati, Mitsubishi, Ram, or Smart.

**Note:** NA indicates the brand was not ranked last year. — indicates the ranking is unchanged from last year.

Data comes from CR's exclusive Annual Auto Survey. To be included in the ranking, a brand must have sufficient survey data for two or more models.

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2019 Rank	Rank Change From 2018	Brand (No. of Models)	Least Reliable Model	Average Predicted Reliability Score	Most Reliable Model
1	—	<b>TOYOTA</b> (12)	Tacoma	79	Avalon
2	+4	<b>SUBARU</b> (5)	Impreza	76	Ascent
3	+1	<b>LEXUS</b> (6)	IS	75	NX
4	+8	<b>MAZDA</b> (5)	CX-3	70	6
5	+5	<b>HYUNDAI</b> (6)	Tucson	66	Santa Fe XL
6	NA	<b>GENESIS</b> (2)	G90	62	G80
7	+3	<b>AUDI</b> (7)	A3	61	Q7
8	+5	<b>KIA</b> (8)	Cadenza	60	Sedona
9	+4	<b>PORSCHE</b> (4)	911	57	718 Boxster / 718 Cayman
10	+5	<b>BMW</b> (6)	5 Series	56	i3
11	+11	<b>LINCOLN</b> (4)	MKZ	54	Continental
12	+1	<b>NISSAN</b> (10)	Titan	54	Murano
13	+5	<b>BUICK</b> (5)	Enclave	52	Cascada
14	+5	<b>HONDA</b> (9)	Clarity	52	Fit
15	NA	<b>MINI</b> (3)	Cooper	51	Countryman
16	+1	<b>FORD</b> (11)	Mustang	50	Taurus
17	+10	<b>INFINITI</b> (2)	Q50	49	QX60
18	+2	<b>VOLKSWAGEN</b> (8)	Atlas	48	Passat
19	—	<b>ACURA</b> (4)	RDX	47	ILX
20	+6	<b>MERCEDES-BENZ</b> (6)	GLS	43	GLA
21	+3	<b>DODGE</b> (4)	Durango	41	Grand Caravan
22	+4	<b>CHEVROLET</b> (15)	Silverado 2500HD	36	Impala
23	+3	<b>JEEP</b> (5)	Compass	34	Cherokee
24	+2	<b>GMC</b> (7)	Sierra 2500HD	33	Yukon
25	+2	<b>VOLVO</b> (2)	XC90	33	XC60
26	+9	<b>CHRYSLER</b> (2)	Pacifica	29	300
27	+6	<b>TESLA</b> (3)	Model X	22	Model S
28	+1	<b>CADILLAC</b> (6)	ATS	19	XTS